



BOOKING CONDITIONS

1. Concluding of contract and services

These general operating conditions apply to all accommodation bookings and transactions made via internet or via the tourist offices in the region Jura & Three-Lakes. These booking conditions are valid for all guests.

The services correspond to the description contained in the brochure, the internet and the confirmation. The number of persons specified in the contract must be respected in any case (if not, the contract can be annulled without compensation).

2. Conditions of reservation

The client is responsible for his arrival. In case of delayed arrival due to disruptions, delays in private and public traffic (including railway and airplane), etc., as well as personal reasons, he is obliged to inform the hotel, landlord ...as quickly as possible. Otherwise, the first night of the stay will be charged. The tourist offices in the region Jura & Three-Lakes are acting solely in the capacity of an intermediary.

3. Credit card

Accommodation booking using the internet is only possible with a valid credit card.

4. Costs and extras

The prices specified in Swiss francs in the contract are fixed prices. The extra costs are mentioned for your information only and may be subject to price adjustments. In case of introduction or increase of taxes, charges, tourist taxes or transport costs, a price adjustment is possible up to 3 weeks before the beginning of the stay.

5. Terms of payment

The total sum is payable at the hotel reception. Most of the hotels accept the most common credit cards. However, it is the client's responsibility to inquire in advance which payment methods are honoured by the hotel.

6. Cancellation conditions

In case of contract cancellation, hotel conditions apply.

7. Liability of the region Jura & Three-Lakes

The liability of the tourist offices in the region Jura & Three-Lakes includes only booking services. For material damage or damage to property, the tourist offices in the region Jura & Three-Lakes decline any liability. Bookings have legal value. The service supplier is responsible for the accommodation and services that he mentioned to the region Jura & Three-Lakes (arrival and departure conditions, general conditions and criteria related to the hotel). The tourist offices in the region Jura & Three-Lakes assume no responsibility, especially for damage caused by the client, his/her companions or a third party, in case of force majeure (Acts of God) or in other unpredictable or unavoidable circumstances which may arise in spite of due care, etc.

Any liability for valuable objects such as precious objects, jewels, cash, cheques, credit cards, furs, cameras and video cameras, means of telecommunication, etc. is rejected.



**JURA
TROIS-LACS
DREI-SEEN-LAND**

8. Data protection

Jura & Trois-Lacs take the subject of data protection very seriously. While visiting our Internet webpages, it is up to you to decide which kind of personal information you wish to share with us. We would like to inform you that while you are on our websites or read our newsletter, we only obtain information regarding general data traffic, which serves to establish statistics about the usage of our websites, and which does not allow for any kind of backtracking to the persons concerned.

If you register on our website in order to make a reservation, ask for documentation material or any other service, we ask you to fill in a form containing personal information such as your name and address. We will treat those data with utmost care. They are used to be able to provide our clients with personalized information according to their needs and interests as well as for our own marketing and statistical purposes.

Other types of utilization of your personal data, such as selling them to third parties, are absolutely out of the question. As a registered client you have the right to contact us in order to obtain information about your own data deposited with us.

The legal provisions apply to non-contractual liability unless these booking conditions include other limitations or exclusion of liability. Otherwise, Swiss Law shall apply. Exclusive jurisdiction and place of performance shall be in Biel/Bienne.

Jura & Three-Lakes, August 2017